



# 9-1-1

Georgian Bluffs is a 9-1-1 Community.

## Calling 9-1-1

### When to call 911

Call 9-1-1 for any life threatening emergencies:

- Any fire
- All structural and building fires
- Any vehicle fire
- Vehicle accidents where injuries occur
- Smoke detectors sounding an alarm
- Carbon monoxide detectors sounding an alarm
- Any type of water or ice rescue
- Rescue situations
- Electrocutions
- Head Trauma
- Unconscious victim
- High angle rescue
- Absence of vital signs in the victim
- Hazardous spills

### Using 9-1-1 in Georgian Bluffs and area

The 9-1-1 emergency telephone system is located in the Owen Sound Police headquarters to assist citizens with Police, Fire or Ambulance Emergencies. For non-emergency fire inquiries, please call 519-376-2512 during normal business hours.

### The Township of Georgian Bluffs and County of Grey

What to expect and what you need to know when you call 9-1-1:

A dispatcher will receive your call and ask if your emergency is for "Police, Fire, or Ambulance".

When you identify your call as a **Fire** emergency, the dispatcher will automatically page the Fire Department.

**Stay on the line**--the dispatcher will ask you more questions:

- o What is the emergency?
- o What is the location of the emergency?
- o Who needs the help?
- o Is anyone trapped?
- o Is anyone still in the building?

Remain calm and give direct answers to all questions. Speak slowly and clearly. **Remember: All questions are important!** The dispatcher needs this information to deal quickly and effectively with the emergency.

### Additional things to know about 9-1-1

The dispatcher will electronically receive the address and telephone number